



## Nursery Sale Volunteer FAQs

### What time should I arrive to a sale?

We ask that Volunteers arrive promptly at 9:30 am to help set up for the sale. If you are going to be late, please contact Saffronia Downing at (410) 967-4980 or by email at [sdowning@bluewaterbaltimore.org](mailto:sdowning@bluewaterbaltimore.org). We're excited to welcome you to the Nursery!

### What should I do if I can't make it to my Volunteer shift?

We understand that sometimes things happen! We ask that you try to give us as much advance warning as possible if you are unable to make your shift. Please contact Saffronia Downing by email at [sdowning@bluewaterbaltimore.org](mailto:sdowning@bluewaterbaltimore.org), ideally with at least 48 hours' notice, so we may find a replacement for you. If you must cancel the day you are scheduled, please call Saffronia at (410) 967-4980.

### Where can I park during the sales?

The Nursery is located at 6131 Hillen Rd., between Loch Raven Blvd. and Northern Pkwy (within 100 yards of Loch Raven!). Look for signs near the entrance by the stone house. You may drive down to the Nursery and park outside the Nursery gate.

From the stone house, follow the utility road keeping the large maintenance shed on your left and golf course on your right. We ask that you please use caution, and do not exceed 10 mph when driving down the access road.

### What should I do when I first arrive at Herring Run Nursery?

We ask that you please sign in first. After signing in, please obtain a safety vest and name tag. All Nursery Volunteers are required to wear a vest. This is not only for safety and liability purposes, but also to identify you to our customers in case they need assistance. Once you are properly attired, please check in with one of the Nursery Staff (identifiable by their cool blue Blue Water Baltimore gear!) and ask how you can be helpful setting up for a sale. There are many tasks to be done before the sale: setting up tents and tables, putting out signs, getting the golf-carts, etc.

### **What should I bring to a Nursery Sale?**

Dress for the weather and wear comfortable clothing. We do not recommend open-toed shoes as the Nursery is a work environment. We recommend bringing sunscreen, a hat, and a water bottle when you volunteer. If you are working in the welcome tent you may want to bring your favorite folding chair (we have a few metal folding chairs available). Light snacks are provided during the sales, but you are welcome to bring your own and/or something to share.

### **What should I do if a customer asks me a question that I can't answer?**

You may refer to the FAQ's, plant guides, and pamphlets at the welcome table for information. Keep an eye out for the Nursery Staff as well. We are happy to answer any questions you and our customers might have!

### **What should I do if it's not busy?**

If there is a lull during a sale, please check in with Nursery Staff to see if there are any tasks you can help with.

### **I understand that volunteers are eligible for a 20% discount on plant purchases. When may I make my purchase?**

Volunteers must use their discount on the day they work. We prefer volunteers wait until the end of shift to make their purchases. If there is a lull, you may check with Nursery Senior Staff to make sure it is an OK time to make your purchase.

### **Can I volunteer at the Nursery during the week?**

We would love to have your help during the week! Check out our event calendar at <https://www.bluewaterbaltimore.org/> to find out our current volunteer day schedule. You can also email [sdowning@bluewaterbaltimore.org](mailto:sdowning@bluewaterbaltimore.org) to find out how to get involved.

**THANK YOU FOR VOLUNTEERING AT HERRING  
RUN NURSERY!**