



Herring Run Nursery FAQs

When can I shop at Herring Run Nursery?

The Nursery will begin seasonal hours in the Spring, and remain open into the Fall. We will be open from 10am-3pm, Wednesday-Sunday. Please refer to our website for the 2018 schedule and any seasonal updates. <https://www.bluewaterbaltimore.org/herring-run-nursery/dates/>

Where can I park at the Nursery?

The Nursery is located at 6131 Hillen Rd., between Loch Raven Blvd. and Northern Pkwy (within 100 yards of Loch Raven). Look for Nursery signs near the entrance by the stone house.

During retail hours--parking at the Nursery gate is limited to volunteers and customers with limited mobility. We ask that all other customers park within the designated areas of the Hillen Rd. parking lot near the stone house and then walk down to the nursery. Don't worry - our volunteers and staff will help transport you and your plants back to your vehicle!

What do you carry at the Nursery?

Native Plants!!! Lots and lots of Native Plants! Why Natives? Follow the link to find out! <https://www.bluewaterbaltimore.org/protect/plant-native-plants/>.

Seasonally, the Nursery carries over 250 varieties of Native plants suitable for a variety of conditions. Our available plants include trees, shrubs, edibles, perennials, grasses, and ferns. But that's not all! We also carry all of the things you need to help ensure a healthy, happy plant! We have soil amendments, staking kits, mulch, and pots, as well as supplies for your rain barrels!

How can I find out what plants are available?

Plant availability may be found via multiple links on the website. Please note that plant availability varies from week to week, as well as season to season. We make every effort to keep our list up to date, but there are occasional discrepancies. Please contact us if you have specific questions regarding varieties and quantities. You can reach us

via email (nursery@bluewaterbaltimore.org), or phone (844-756-8688).

If a plant is not in stock how can I find out when it will be available?

Please contact the Nursery with any specific availability questions.

Can I place a special order for a plant not currently in stock?

Generally, we do not special order plants. However, large orders of plants can be placed on a case by case basis at the discretion of the Nursery Manager. A non-refundable deposit will be required at the time of order. If you would like to see a particular plant in our future inventory, let us know!

What forms of payment do you accept?

We accept cash, checks (made payable to Blue Water Baltimore), gift cards (available for purchase on our website and in person at the Nursery), and credit cards.

Please note: if you are a non-profit or professional in the trade, payment is due at the time of purchase, we will no longer be invoicing for purchased plant material. Should you have any questions, please contact us via email (nursery@bluewaterbaltimore.org), or phone (844-756-8688).

Do you offer guarantees on plants purchased?

We do our best to grow and maintain quality plant material, but sometimes things happen! Our warranty covers only plant material, for a period of 6 months post-purchase. We offer 50% replacement value on plant material as store credit during the 6 month warranty period. In order for us to honor your warranty, you must have your receipt. Please bring both the receipt and plant material to the nursery in order to get store credit. The warranty does not cover plants damaged by animals, weather, or acts of God.

Do you offer discounts?

If you are a member of the military, the police, or the fire department, a nonprofit, or a professional in the trade you may receive a 20% wholesale discount. In order to receive this discount you must present proper ID and/or your tax-exempt card at the time of purchase. Sales-Day volunteers receive a 20% discount on the day that they volunteer.

Our warranty does not cover plants purchased wholesale.

I won't be able to get to the sale until late in the day and there is a certain plant I would like to reserve. Will you reserve plants for me?

We do not reserve plants, however we may make exceptions at the discretion of the Nursery Manager.

I purchased plants but am unable to take them with me. May I leave and pick them up later?

Yes, however due to spatial limitations we cannot hold plants for an extended time. Plants set aside for pick-up must be taken within 3 business days. If you are interested in this service, please check in with Nursery Staff at the time of purchase.

How do I take care of my plants?

Please refer to our plant care guide, available in hard copy and on our website.

Do you deliver?

We do not currently offer delivery, but this service may be provided for a fee at the discretion of the Nursery Manager. We will not offer delivery beyond 30 miles.

Do you have a design service or offer landscape installation?

We do not offer formal landscape design, however our staff is more than happy to quickly and informally help you plan out your plantings! You can set up a consultation appointment either at the Nursery, or at your home. Consultations are scheduled for one hour for a fee of \$100. Please contact the Nursery for more information.

If you would like a formal landscape plan, or are looking for installation of your plant material, please see our website for a list of recommended contractors:

<http://www.bluewaterbaltimore.org/protect/create-a-rain-garden/>

Does Herring Run Nursery offer any educational programming about native plant gardening, urban water quality issues, and sustainable living practices?

We do. Please visit Blue Water Baltimore's Ecoliteracy Program page for details: <https://www.bluewaterbaltimore.org/about/programs/ecoliteracy-programming/>

Can I bring my empty pots back to the nursery?

Yes, we do accept plastic pots, preferably 3/4 gallon and larger. If you live in Baltimore, all of the citizen drop off centers will accept clean plastic pots, see below.

<http://publicworks.baltimorecity.gov/Recycling/CitizenDrop-OffCenters.aspx>

What is your policy on donating plants?

We generally do not offer plants for donation however we may make exceptions at the discretion of the Nursery Manager.

How are Herring Run Nursery and Blue Water Baltimore connected?

Herring Run Nursery is one of the programs within Blue Water Baltimore. Profits generated by sales at the Nursery support other programs within our organization. When you purchase native plants from Herring Run Nursery, not only are you being environmentally conscientious, you are also supporting Blue Water Baltimore in its

mission: Clean Water, Strong Communities!

How else can I support Blue Water Baltimore?

Spread the word about who we are, and what we do! Many of our programs could not function without the support of our amazing volunteers, so consider donating your time! You may also support Blue Water Baltimore by making a gift via check, credit card (www.bluewaterbaltimore.org/donate/), or stock. Gifts of \$500 or more may be eligible for Community Investment Tax Credit. We also graciously accept donations of goods and services. For more information, or to learn about other ways to support Blue Water Baltimore, please contact our Development Director, Angie Brickhouse at abrickhouse@bluewaterbaltimore.org.

How can I get on your email/ mailing list?

To be added to our mailing list visit: <https://www.bluewaterbaltimore.org/take-action/sign-up-for-emails/>

My address has changed, how can I change my address in your system?

You can contact us via this form on the website to let us know that your address has changed: <https://www.bluewaterbaltimore.org/about/contact-us/>

You mentioned volunteering, and I see that you have a lot of volunteers running the sales and growing plants. How can I help?

We cannot overstate just how important volunteers are to all of the work we do here at the Nursery and throughout Blue Water Baltimore! If you would like to help, we would love to have you! <https://www.bluewaterbaltimore.org/take-action/volunteer/>